# CARE SCRUTINY COMMITTEE 30.01.18

Present: Councillor Eryl Jones-Williams - Chairman Councillor R. Medwyn Hughes - Vice-chairman

Councillors: Annwen Daniels, Anwen J. Davies, Sian Wyn Hughes, Elin Walker Jones, Linda Ann Wyn Jones, Cai Larsen, Beth Lawton, Dafydd Owen, Rheinallt Puw, Dewi Wyn Roberts, Elfed P. Roberts and Angela Russell.

**Officers:** Morwena Edwards (Corporate Director), Aled Davies (Head of Adults, Health and Well-being Department), Gareth James (Member Support and Scrutiny Manager), Sion Huws (Senior Solicitor) and Glynda O'Brien (Member Support Officer).

Cabinet Members: W. Gareth Roberts, Cabinet Member for Adults, Health and Well-being

#### Also in Attendance:

For Item 4 below:

Ffrancon Williams, Chief Executive, Cartrefi Cymunedol Gwynedd Sarah Schofield, Customer and Communities Director Arwel Owen, Senior Manager, Housing and Well-being

For Item 5 below:

Ffion Johnstone - Area Director (West), Betsi Cadwaladr University Health Board Wyn Thomas - Assistant Director Initial Care Christine Rudgley - Deputy Area Operational Manager (West Localities)

For Items 6 and 7 below:

Mari Wynne Jones, Gwynedd Senior Adults Manager Lester Bath, Adults and Children Carers Support Officer

For Item 8 below:

Steve Grayston, Area Assistant Director Therapy Services (East) Gareth Evans, Area Director Clinical Services (central)

**Apologies:** Councillors Alan Jones Evans, Peter Read and Cemlyn Rees Williams.

# 1. DECLARATION OF PERSONAL INTEREST

- (i) The following members declared a personal interest in item 5 on the agenda Cartrefi Cymunedol Gwynedd's Annual Report, for the reasons noted:
  - Councillor R. Medwyn Hughes as he was a former Chairman of the Board of Cartrefi Cymunedol Gwynedd
  - Councillor Eryl Jones-Williams as he was a tenant of Cartrefi Cymunedol Gwynedd

The members did not participate in the discussion.

- (ii) The following members declared a personal interest in item 6 on the agenda Health Provision in Blaenau Ffestiniog, for the reasons noted:-
  - Councillor Sian Hughes as she was employed by Betsi Cadwaladr University Health Board
  - Councillor Elin Walker Jones as she was employed by Betsi Cadwaladr University Health Board
  - Councillor Dafydd Owen as his daughter was employed as a nurse by Betsi Cadwaladr University Health Board
  - Councillor Rheinallt Puw as he was employed by Betsi Cadwaladr University Health Board

The members were of the opinion that they were prejudicial interests, and they withdrew from the meeting during the discussion on the item.

(iii) Councillor Dewi Wyn Roberts declared a personal interest in item 6 on the agenda - Health Provision in Blaenau Ffestiniog, noting that his daughter was employed by Betsi Cadwaladr University Health Board.

The member was of the opinion that it was not a prejudicial interest, and he did not withdraw from the meeting during the discussion on the item.

(iv) Councillor Linda Ann Wyn Jones declared a personal interest in item 9 on the agenda, noting that she and her husband had prosthetics, and she did not participate during the discussion on the item.

#### 2. URGENT ITEMS

No urgent items were received.

## 3. MINUTES

The Chairman signed the minutes of the meetings of this Committee that had been held as follows:

4 September 2017 - Extraordinary Care Scrutiny Committee 21 September 2017

# 4. CARTREFI CYMUNEDOL GWYNEDD ANNUAL REPORT

(a) An annual report was submitted by the Chief Executive of Cartrefi Cymunedol Gwynedd, drawing attention to the fact that the content of the report covered between 1 April 2016 to March 2017 and that it followed a procedure that had already been agreed with the Council.

Members of the Committee were guided through the report and the following main points were noted:

- that the focus was on maintaining the housing stock to the Welsh Housing Quality Standard and on recommencing the work of constructing new houses
- in each contract awarded, that contractors were expected to participate by investing in the communities and reference was made to those examples in point 4.2 of the report
- that it could be seen from Table 1, which referred to the various elements, that the work on average complied in full with the WHQS, although some elements

- did not hit 100% and the reasons for those failures were explained
- reference was made that some tenants refused to allow work be carried out on the houses and that this was acceptable, unless the work was to be completed in line with health and safety
- that statistics were submitted to Welsh Government on an annual basis
- in terms of the construction work, many partners were being collaborated with and in relation to grounds maintenance, the contract had been awarded to Gwynedd Council and the work done was very good
- that work was being done on strategic subjects such as: homelessness (18 houses transferred on a lease to use by Gwynedd Council); provision of affordable housing (a total of 39 units and over 100 houses being achieved this year by using a social grant); growth plans and it was emphasised that there were opportunities along the North Wales coast that assisted CCG to achieve more
- that there was good collaboration with North Wales Police and specific reference was made to a scheme and arrangements in place in Maesincla.
- Reference was made to the strong links between houses and the health service specifically in terms of facilitating timely and easier access to mental health services for some tenants
- In terms of the repairs service, although this had not been up to standard in the
  past, he had received a specific focus to improve the service and reference was
  made to success in point 9.5 and performance had improved and the service
  was now much more productive and customer satisfaction had increased
- That CCG was inspected annually by Welsh Government and that it was
  pleasing to report that the inspectors praised the service and that they had
  excelled in terms of financial viability
- (b) During the ensuing discussion, the following points were highlighted by individual Members:
  - (i) It was expressed that the general complaint by many Members was a lack of follow-up to the complaints of tenants, specifically relating to community spaces, windows not opening.

In response, it was explained that the standards of customer care had improved but that it was obvious that some problems continued and he apologised for this. Assurance was given that the specific issues would be followed-up and escalated with the appropriate officer. It was noted that there was a County-wide investment programme in place and an intention to upgrade community spaces and it was hoped that the majority of problems could be resolved in the future.

In general, it was noted that CCG listened to tenants and had done a lot to improve customer care. When substantial work was being carried out on an estate, a thorough consultation would be held. On average, it was noted that tenants were very proud of where they lived. Much emphasis was placed on providing an update and reporting back to tenants. In addition, it was ensured that wardens visited individuals and there was a procedure of phoning individuals to discover views on the service which had proved successful and lessons had been learnt from this exercise. In addition, an investment had been made in a new IT system that would be of assistance for tracking work, etc.

(ii) With the investment of £4m for the construction of new housing, it was asked whether the houses were suitable for older people and the disabled.

In response, it was noted that CCG collaborated with the Council's Social Service in relation to welfare adaptations to housing and the purpose of this was to help tenants to

be able to remain in their homes for a longer period of time.

In relation to new housing, there was a close collaboration with the Council's Strategic Housing Unit and complied with the relevant standards, and leadership would be taken jointly on building in accordance with priority.

- (iii) In response to an enquiry regarding maintaining walking paths renewed as part of the community investment from contractors, it was explained that contractors were not accountable for their maintenance. It was explained further that some paths had been adopted by the local authority or in some cases from Community / Town Councils and therefore the responsibility for maintaining them would fall on these authorities. Therefore, there would be a need to identify the status of the paths and in the context of the Llwyn y Ne, Clynnog, walking path, there would be a need to investigate further.
- (iv) In response to a query regarding pest control, it was explained that there was no problem with the pest control contract and the arrangements in place were explained. The contract was revisited annually and it was noted that it worked successfully.
- (v) In terms of investing in the community, it was explained that the community matters listed in point 4.2 of the report had been added on the contract. The Community Grant had reduced but it was confirmed that money was still available but through a different procedure. It was noted further that CCG had developed a community strategy and was discussing with communities and was prepared to receive business cases. It was confirmed that the Strategy would be shared with the elected Members and welcomed any suggestions / further ideas from Members.
- (vi) That some work elements within Table 1 in the report did not comply with WHQS and therefore it was asked whether those matters would be recorded further in the statistics the following year to ensure that they were not forgotten.

In response, it was explained that the statistics were presented to Welsh Government and it could be seen exactly which house did not comply but that it was difficult in cases where a tenant had refused to have work to be carried out on a house.

- (vii) Why was the rent in Gwynedd lower than in other authorities in the North? In response, it was noted that the rent allocation policy was being managed by Welsh Government and from the statistics, consideration was given to the average weekly salaries, tenant affordability to pay, affordability to be able to purchase houses, the county's economy, and therefore, the average salary in Gwynedd was low in comparison with nearby authorities.
- (viii) As a result of the above, it was asked whether this would be a reason why residents moved to Gwynedd as the rent was low?

In response, it was noted that the above was not necessarily true, because there were other factors why individuals moved to the area such as how many houses were available, family background, etc. It was noted further that legislation managed the coexchange of houses and that individuals were entitled to request to move with the application being successful if they met the appropriate requirements.

- (ix) In response to questions / observations, it was noted:
  - In terms of obtaining access to houses, that there was a legal procedure to follow and the wishes of tenants were respected unless they were willing for work to be done on their houses
  - Best efforts were made to attract tenants by advertising and more recently, training had been established, referred to as a tenants academy, and it was

- hoped that more interest could be attracted as a result
- In terms of the closure of offices in Pwllheli, it was confirmed that there was a satellite centre there and members were encouraged to inform tenants of this.
   In addition, officers could visit tenants if needed.
- It was ensured that the service for Gwynedd housing would not deteriorate as CCG worked outside the County
- (x) It was asked whether it would be possible to renovate empty housing stock in communities rather than build from scratch so that the traditional characters of villages could be retained.

In response, it was explained that any developments would be considered in detail and an attempt would be made to promote communities in every aspect but there was a need to ensure that the investment made would be viable over 30 years and the reason for that because of the loans for refurbishment.

- (xi) A question was asked on behalf of a member who was absent from the meeting regarding a case in his ward where CCG had forced a tenant to exchange an open fire for an electric fire. In response, it was explained that CCG had a policy for opportunities to close-up chimneys and install effective electric heaters to protect the health and safety of the tenants. However, it was emphasised that they dealt sensitively with cases but that he was not familiar with the specific case referred to.
- (xii) Any ideas and opportunities from members in terms of identifying areas within their wards where there was an opportunity for community developments was welcomed.
- (xiii) In terms of the lack of parking on estates, it was acknowledged that the matter was problematic due to a lack of land availability on estates, however, an attempt was made to undertake environmental work where possible.
- (xiv) In response to a question regarding a percentage of failure to carry out work on tenants houses, it had been noted in the past 5/6 years that approximately 10% of tenants had refused work from being carried out on their houses; however, it was reported that the percentage had now reduced.
- (xv) It was asked whether it was possible as part of the scrutiny arrangements for local small contractors to undertake work for CCG. In response, it was confirmed that it was possible but that it was complicated in terms of legal requirements and advertising contracts.
- (xvii) It was ensured that wardens and supported housing wardens visited individuals aged over 80 years.

To close, the Chief Executive and Customers and Communities Director were thanked for the report and the clear responses to the questions submitted above. Also, the officers were asked to convey the members' gratitude to CCG's workforce for their praiseworthy work and in particular for their excellent response to telephone enquiries.

Resolved: To accept, note and give thanks for the report.

#### 5. HEALTH PROVISION IN THE BLAENAU FFESTINIOG AREA

(a) A response was submitted on the above matter along with:

- responses to the recommendations made by this Care Scrutiny Committee on 21 September 2017
- A letter from the Chair of the National Assembly of Wales' Petitions Committee
- The Report of the Petitions Committee dated 22 January 2018
- (b) The Cabinet Member for Adults, Health and Well-being welcomed the report of the Petitions Committee that approved the six recommendations of this Care Scrutiny Committee made on 21 September 2017.
- (c) The Area Director (West), Betsi Cadwaladr University Health Board referred to recommendation (i) in Appendix A of the report and confirmed that the Health Board had achieved the recommendation and the information had been shared with the Scrutiny Committee.
- (ch) In relation to recommendation (ii), namely the request for an immediate report on the health provision in the Blaenau Ffestiniog area from an independent agency, a Member drew attention to the fact that the Petitions Committee noted that 98% disagreed with getting rid of beds. During the ensuing discussion, the Committee was in agreement that the best way forward was to keep to the original brief and ask the Community Health Council to undertake the task of investigating the health provision in the Blaenau Ffestiniog area and provide a report of the conclusions. However, there would be a need to ensure at the same time that they were prepared to fund this.
- (d) In the context of receiving information about the services provided in the new Memorial Centre in Blaenau Ffestiniog, the Assistant Director Initial Care explained that a post-project evaluation would be undertaken to see whether the services had reached targets within the business plan and this would be reported back to Welsh Government. As part of this work, responses would be gathered from the service users and if any weaknesses became apparent, a response could be given.

The Cabinet Member for Adults, Health and Well-being added that it would be beneficial to submit a report on the conclusions of the evaluation of services in the New Centre to this Care Scrutiny Committee, and it was reported further, subject to the results, that the Care Scrutiny Committee could hold a further investigation.

In response to an enquiry regarding how the residents of Blaenau Ffestiniog and the Blaenau Memorial Hospital Defence Committee could have an input, it was noted that complaints could be lodged as part of the procedure, however, it was ensured that a specific engagement process would be created at the end of the summer term to ask for feedback on the experiences of the services at the new Memorial Centre since its opening. It was also added that the Community Health Council could undertake this process as well.

The Assistant Director Initial Care was of the opinion that the services were excellent in the new building which included therapists, pharmacists, services collaborating together in a more stable way by now as well as the recruitment of a general practitioner.

In response to the above, a Member explained that the main grievance was the fact that the residents of Blaenau Ffestiniog had been deprived of those services that were available at the Ffestiniog Memorial Hospital such as in-patient beds, X-Ray provision and a minor injuries unit.

(dd) The Head of Adults, Health and Well-being Department confirmed that initial discussions had taken place and was in the process of preparing a work programme to carry out an accessibility assessment in the Ysbyty Alltwen catchment area

(Recommendation (iv) in Appendix A).

The Scrutiny Committee appealed on the relevant Departments to press on with the above as soon as possible in light of the fact that some residents had experienced difficulties when trying to reach Ysbyty Alltwen.

(e) In terms of recommendation (v), namely the need for suitable homes for older people including a provision of extra care housing in the Blaenau Ffestiniog area, the Head of Adults, Health and Well-being Department explained that relevant departments had been considering adding such provision in the Ffestiniog area in the past. Since then, circumstances had changed and there may be an opportunity to revisit the situation as part of the review of housing needs across the entire County. It was noted that there were gaps to fill in terms of having the right mix of houses across the County and that all needs would be considered when prioritising investment. It was added that data was available by the Health Board of patients who were waiting for care, residential, nursing homes etc. and it may be beneficial for the Head of Adults, Health and Well-being Department and the Area Director (West), Betsi Cadwaladr University Health Board, to discuss the way forward from the current information they had. The Member added the need to discuss with partners such as Cartrefi Cymunedol Gwynedd / Cynefin who were eager to contribute to the provision.

For information, the Corporate Director noted that initial discussions had taken place with partners in the housing field including the Health Board, but that there was a lot of work to achieve in respect of investment and exact locations.

(f) In terms of recommendation (vi) in the Appendix, namely the recruitment of care and health staff, the Area Director (West), BCUHB, gave assurance that the matter at hand had moved on in terms of recruiting generic workers in South Gwynedd, namely in the Tywyn and Dolgellau areas. If the model was successful, then it was hoped that it could be rolled-out to other areas within the County. As part of the model, Gwynedd Council would be the employer, with care workers working closely with the Health Board and undertaking a training programme of up to 6 months to obtain a medical qualification for the post. At present, three individuals had been employed and the effectiveness of the posts would be monitored before it would be rolled-out further.

The Cabinet Member for Adults, Health and Well-being reiterated that staff recruitment was a serious concern and that there was a need for a different mindset, be that in the form of work packages / salaries, as other elements such as advertising / collaboration with schools / colleges had failed to attract more workers to the care field.

Resolved: (a) To accept, note and give thanks for the report and the above-mentioned observations.

(b) To approve the recommendations within Appendix A to the report and to act as follows:

Recommendation (i) - that the information had already been shared with the Members of the Care Scrutiny Committee.

Recommendation (ii): - invite the Community Health Council to hold an independent investigation into the health provision in the Blaenau Ffestiniog area and provide a report on the conclusions, including the impact of depriving the area of patient beds, loss of the X-Ray facilities and minor injuries unit.

To ask Betsi Cadwaladr University Health Board to share post-project assessment

data in relation to the effectiveness of the current health provision (Memorial Centre) in the Blaenau Ffestiniog area.

Recommendation (iii) - To encourage BCUHB to communicate regularly and effectively with the residents of the Blaenau Ffestiniog area in relation to monitoring the provision of local health facilities and services.

Recommendation (iv) - To ask the Head of Adults, Health and Well-being Department to submit an update of the discussions regarding an assessment of the convenience and accessibility of health service by means of public and community transport within the catchment area of Ysbyty Alltwen.

Recommendation (v) - To ask the Head of Adults, Health and Well-being Department to submit an update following discussions regarding the provision of extra care housing.

Recommendation (vi) - To ask the Head of Adults, Health and Well-being Department to submit an update regarding recruitment including feedback on a generic worker model.

A request was made for the updates to be submitted to the Care Scrutiny Committee in relation to recommendations (iii)-(vi) within 9-12 months.

#### 6. ALLTWEN SCHEME

(a) An update was provided on the progress and development of the above scheme and the Gwynedd Senior Adults Manager guided members through the report, noting the progress made in terms of implementing the integrated working model, the Alltwen Scheme. It was pleasing to note that elements had moved on with good examples of various teams working in a different way. The five areas where the integrated plan would be rolled-out to were listed, namely:

Bangor Area Caernarfon Area Llŷn Area Eifionydd / North Meirionnydd Area South Meirionnydd Area

Members were given an opportunity to ask questions and the Gwynedd Senior Adults Manager responded as follows:

(i) It was acknowledged that there was a need to consider extending the hours of providing the integrated service over seven days. It would be challenging to implement an extension in working hours and days within the current workforce without additional staffing resources. Care had to be taken that any changes to hours did not impair the ability to respond effectively during core hours and that they were in-keeping with the principles of retaining ownership of a case. It was intended to complete further work having established the service within five areas in order to see the nature of the demand for support outside normal office hours and on weekends and identify the skills needed to meet the need outside core hours. The Senior Adults Manager referred to an example of measuring the demand in relation to considering extending the working hours of home carers overnight in the south of the County. The majority of the calls related to the need for nursing skills and the examples of a need for the carers service were scarce.

It was noted further that an out-of-hours service was already operational across Gwynedd and Anglesey.

- (ii) In terms of the timetable for the provision of a single integrated electronic system for the teams, it was explained that the Social Services department was using the new WCCIS system since August 2017. There was an intention for the Health Board to join soon, but the Senior Adults Manager could not specify a date. It was agreed to ask the Senior Transformation Manager for an update on the timetable. It was added that there were challenges in terms of recording the information bilingually and this could complicate integrated working at times.
- (iii)For further information, the Corporate Director referred to the 'Parliamentary Review of Health and Social Care in Wales' under the leadership of Dr Ruth Hussey, and it was encouraging to note that the above format provided a good foundation for work and coincided with many elements in the report.

Resolved: (a) To accept, note and give thanks for the report.

(b) To ask the Gwynedd Senior Adults Manager to send the contact number of the Integrated Teams in the five areas to the members of the Scrutiny Committee.

(c) To ask the Head of Adults, Health and Well-being Department to invite the Scrutiny Committee members to visit the Area Teams when convenient.

(ch) To ask the Members Support and Scrutiny Manager to send the link below to the Scrutiny Committee members so that they can access the report referred to in (iii) above:

http://gov.wales/topics/health/nhswales/review/?skip=1&lang=cy

## 7. UNPAID CARERS INVESTIGATION REPORT

- (a) A report was submitted by the Cabinet Member for Adults, Health and Well-being, outlining the findings and recommendations deriving from an investigation held on the type of support available to unpaid carers in Gwynedd.
- **(b)** The Adults and Children Carers Support Officer guided members through the report and noted the main points as noted below:
  - That Carers Wales had appointed an officer for the North to promote the identification of hidden carers
  - That the Gwynedd and Anglesey Carers Partnership Group had drawn up a strategy and one of the objectives was identifying hidden carers
  - Assessments would continue to be undertaken and an attempt would be made to do this as soon as possible
  - In terms of feedback from carers, fewer than 100 out of 500 questionnaires had been returned and the responses to the questionnaires returned by the carers of individuals with mental health issues were relatively encouraging
  - In terms of information and advice, it was noted that guidance had been produced and was back on the website to draw attention of staff / carers with relevant links
  - We were collaborating with Betsi Cadwaladr University Health Board
  - An additional grant had been received from Welsh Government to provide

respite care for carers however attention was drawn to the fact that there was an insufficient number of people working in the field to provide respite care, specifically in Meirionnydd.

- That savings and cuts were affecting the service.
- Welsh language that documents received from the health service needed to be translated into Welsh, and some providers were experiencing difficulties in recruiting Welsh-speaking staff, particularly in the south of the County.

Elected members were encouraged to inform the service whether they were aware of hidden carers in their wards who looked after family members so that the service could offer them advice.

- (c) Members were given an opportunity to scrutinise the report and the Adults and Children Carers Support Officer responded as noted below:
  - it was asked whether the service was fit for purpose and in response, it was noted that the requirements of the new Act were challenging, and there was a need to collaborate with partners in the field. The need to be realistic and attempt to focus on two or three of the objectives were needed.
  - It was reiterated that addressing the requirements of the act was important and the need to consider how the best value for the money could be obtained by reviewing and prioritising
  - In terms of addressing needs and supporting young people who were carers, there was close collaboration with Bangor University which offered a period of respite for young carers so that they had a taster of what was available and to encourage them to gain a qualification in care. In addition, there was collaboration with the Regional Group.
  - From the grant of £114,000 received for 2017/18, £60,000 had been shared with the third sector and the rest supported carers with learning disabilities, Derwen and carers who cared for a sibling.
  - In response to an observation made by a member regarding a personal experience when a family had received very good initial support following a patient's discharge from hospital, carers had not revisited the family, Members were encouraged to refer families to the Carers Outreach Service which was a one-stop-shop so that they could be referred to the correct sector. According to the new Act, emphasis was placed on families supporting preventative support in the community.
  - Reference was made to a scheme for young children who were carers where it
    was possible for them to have ipads and the service would be able to contact
    them through Skype and it was hoped that there would be more information
    about this scheme in due course
  - In terms of the third sector providing care, it was noted that families wished to stick with the same carers
  - The fact that the service was more creative to identify carers was welcomed and whilst Hafan y Sêr was an excellent resource, there was concern about the provision for families where the children did not meet Derwen's criteria. In response, it was noted that the Service was aware of the situation and it was hoped that there would be a resolution soon.

The Head of Adults, Health and Well-being Department added that he would be in a position to share information regarding the creation of Uned Tan y Marian in approximately six weeks.

Resolved: To accept, note and give thanks for the report.

#### 8. SUPPORTING THE DISABLED PEOPLE OF GWYNEDD

- (a) A brief was submitted for a Scrutiny Investigation in order to support the disabled people of Gwynedd and specifically the suitability of the arrangements for providing wheelchairs to Gwynedd residents as well as the service for individuals with prosthetics.
- (b) The Area Assistant Director Therapy Services (East), Health Board, explained that prosthetic provision had been offered in the past at Bryn y Neuadd, Llanfairfechan, and that there was a need to review the location where the service would be provided to the residents of the western area, be that at Bryn y Neuadd or at satellite clinics in Bangor, rather than having to travel to Maelor Hospital, Wrexham. For clarity, attention was drawn to the fact that the name used for the service was now the Posture and Mobility Service, rather than ALAC. It was explained further that the structure in Wales regarding the provision of wheelchairs was within the procurement arrangements of Welsh Government and that the decisions did not lie within the Health Board's remit.
- (c) It was explained that the matter had been raised when Councillor Peter Read had submitted a notice of motion from the Council referring a question regarding the suitability of the arrangements for providing wheelchairs for the residents of Gwynedd for consideration on the scrutiny programme.
- (d) In response to the above, the Members Support and Scrutiny Manager thanked the officers of the Health Board and the Committee was asked to nominate five members to serve as part of the investigation.
- (e) In terms of nominating, advice had been received from the Senior Solicitor that a member and / or a member with a family member, who received a personal service from the wheelchair / prosthetics, should not be a part of the investigation as it would be difficult to separate interest and personal experiences from general considerations.
- (f) Councillor R. Medwyn Hughes and Dewi Roberts agreed to be a part of the investigation but because of the personal interest of many members and other people's commitments and work pressures, no other nominations were forthcoming. Therefore, it was suggested to hold a further discussion at the informal meeting regarding the possibility of sending an e-mail to all Members to identify nominations from members who were eager to be a part of the scrutiny procedure, in order to reduce the workload of the existing scrutinisers.

Resolved: (a) To approve the final brief for the Scrutiny Investigation on Supporting the Disabled People of Gwynedd, and for the prosthetic provision to be included.

b) To elect the following members to serve as part of the Investigation: Councillors R. Medwyn Hughes and Dewi Wyn Roberts and to discuss further at the informal meeting to attract further nominations to serve on the investigation.

# 9. SCRUTINY FORWARD PROGRAMME 2018

Submitted, for information, this Committee's forward programme as it currently stood.

Resolved: To ask the Chairman, Vice-chairman, and Members Support

and Scrutiny Manager to discuss with Heads of Service on including items for the next meeting of the Care Scrutiny Committee to be held on 8 March 2018.

The meeting commenced at 10:30am and concluded at 1:30pm.

# **CHAIRMAN**